

# It is About Driving Good Decision-Making

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**John E. Bourque**  
Superintendent  
Acadia Parish School Board

Dear Mr. Loftin,

I would like to express to you my impressions of working with the Edgear suite of software products in Acadia Parish. Our parish came on board with JPAMS, JSPED, JHR, and JGradebook software for the 0506 school year. Below are some of the reasons I have been impressed with the Edgear suite of products in Acadia Parish:

- Edgear protects our interests at the state level. Software design, enhancements, and support are primarily designed to do accurate state reporting. Perfect examples are the software additions, audits, and reports for Hurricane Katrina and Rita students.
- By using JPAMS, JGradebook, JSPED, and JHR together, state and parish level reporting are consistent in terms of student, staff, and special education records. The information is shared across the four core programs allowing for greater accuracy.
- Edgear has conducted frequent training sessions for various stakeholder groups in the parish. We have been provided an on site consultant for the past 4 months to assist with conversion, support, and training.
- There are no hidden costs. Work requested to help with state and parish reporting is done in the spirit of meeting the needs of our parish without extra costs.
- Support is provided directly at the school and district level. Any staff member using a JPAMS product can call for assistance.

We have been pleased with the Edgear software line and look forward to working with your company in the future. Edgear's assistance in working to provide accurate data on which to base decisions, planning, and funding has been valuable to our parish.

Sincerely,

John E. Bourque  
Superintendent  
Acadia Parish School Board

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